

The effect of theft on retail businesses in Australia is enormous. Each year retailers lose millions in annual profit due to theft, and up to 75% of this loss is typically attributed to theft of inventory by internal employees. Therefore it is essential that organisations have policies and procedures in place for dealing with errors, theft and waste. The objective of Shopwatch training is to embed these processes, helping you to reduce product shrinkage and maximise profits.

### Loss Prevention

The first Shopwatch module covers store security systems, bag checks in store, minimising opportunities for theft and what to do if security alarms activate.

### Dealing with suspicious theft situations

This learning module covers suspicious customer behaviour and suspicious employee behaviour.

### Security at POS

Module three includes how to handle security of your point of sale terminal, credit card fraud and handling transactions at the POS.

### Stock control

Learning module four covers stock loss, the safe handling and storage of goods, dealing with deliveries and stock rotation.

