

The estimated cost of work-related injuries and diseases to the Australian economy each year is \$34.3 billion* The Shopsafe course presents the essential information for all retail staff to help prevent workplace injuries. It helps staff incorporate safe work practices into their everyday retail operations.

Safety roles and responsibilities

The first Shopsafe module covers the Australian State and Territory OHS Legislation, OHS legislation and duty of care, employers' duty of care, employees' duty of care, OHS policy and procedures, your OHS policies and procedures, your role in preventing accidents, methods of OHS consultation and using safety consultation methods.

Hazard identification and control

Learning module two includes hazard identification, your responsibility in identifying hazards, reporting and minimising hazards, hazard control, reducing risks through vigilance, hazard prevention example, hazard control methods and taking steps to eliminate risks.

Daily cleaning routine

The third module covers maintaining a neat, clean and organised work area; the importance of creating a buying environment; store cleaning policies and procedures; cleaning routines; cleaning and maintaining work areas; handling goods; manual handling techniques and reducing manual handling injuries.

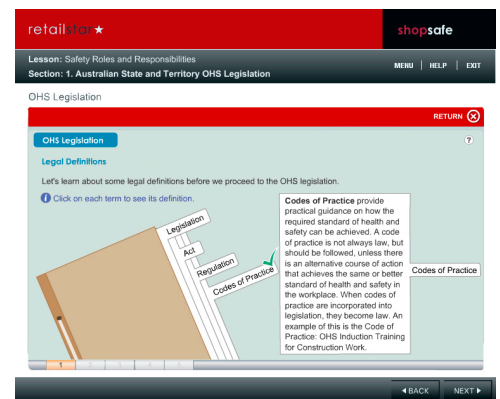
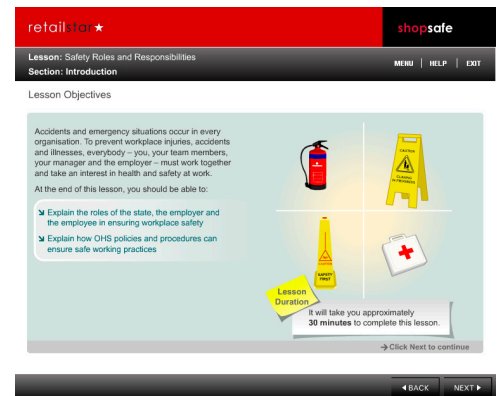
Dangerous substances and waste disposal

This module covers legislative requirements, handling and storing dangerous goods and the removal and disposal of waste.

Emergency procedures

The final Shopsafe module covers responding to accidents and incidents, reporting an accident or incident, first aid, first aid kits and training, responding to a workplace accident or injury and dealing with emergency and evacuation situations.

*according to a 2004 report by the National Occupational Health and Safety Commission.



Benefits

- ✓ Reduce the risk of hazards
- ✓ Embed hygiene and cleanliness procedures
- ✓ Ensure safe waste disposal
- ✓ Reinforce accident response procedures
- ✓ Increase compliance
- ✓ Reduce costs