



h.e.a.r.t.
human excellence and resource toolbox



RETAIL AKI

HEART creates a national culture, acts as a corporate knowledge base and excites, educates and informs the team.

Background

Australian Kitchen Industries (AKI) is Australia's largest kitchen company, employing more than 400 people and generating over \$75 million in sales annually.

Challenge

In 2002, AKI embarked on a new HR management strategy to address a number of challenges. These included defining a national culture in light of mergers and acquisitions, communicating across a dispersed and multi-disciplined workforce and managing compliance as an ISO9000 organisation.

Solution

HEART offers the AKI team both online enterprise training and Government accredited traineeships for product and soft skills training whilst also facilitating organisational communication, employment policies and succession planning. It links the team and suppliers with marketing, product launch, core training and management training.

Result

HEART has successfully created a climate that fosters individual talents, unleashes potential and gives people the opportunity and freedom to use their abilities and contribute their ideas. This ensures it is utilised by 100% of the team and helped achieve a 60% increase in income turnover over a four year period.



Services Provided

Versity learning platform
eLearning modules
eCommunications
Accredited training

workstar
★★★★★

AKI Australian
Kitchen
Industries